



"Lexbe incorporates all of the major features you need in a comprehensive search tool for eDiscovery. Lexbe has also kicked it up a notch with their new UberIndex.

While most search tools will certainly index the metadata and visible contents of files, Lexbe's UberIndex goes a bit further and will OCR any images that contain text embedded into Microsoft Word documents or PowerPoint presentations so you can search that text too (which could be extremely important!).

Brett Burney, Esq.  
2018 Review of Lexbe

### Background

Attorney's practicing environmental law face unique litigation challenges in advocating on behalf of their clients. Rapidly growing collections of electronically stored information (ESI) present an increasingly large obstacle when taking on resource-rich private firms. Environmental attorneys can frequently find themselves taking on data-intensive cases that overwhelm existing document review and production capabilities.

Located in the heart of The Big Easy, Jones Swanson Huddell and Garrison has a history of success in environmental litigation, commercial litigation, and international arbitration resulting in more than \$150 million in awards for clients.

The firm has successfully opposed some of the world's most powerful companies in a variety of environmental cases. After the 2010 Deepwater Horizon disaster, they obtained a temporary restraining order against BP to protect the claims of local fishermen, working with other law firms to compel BP to set aside \$20 billion in an escrow fund for potential commercial claimants.

### Case Situation

Jones Swanson had been using one of the leading eDiscovery vendors for litigation document management. However, as their firm grew in size in the last few years they found that they were running into multiple obstacles, and more importantly much higher costs. First, the application performance wasn't what it should have been and the system would visibly slow down during the processing of standard documents. Second, paralegals and attorneys found the system help was difficult to use and navigate when trying to learn how to use the system. Third, the application was sold and serviced through a large reseller that wasn't responsive to Jones Swanson's needs. Getting help was difficult and sometimes took several days for a response to a technical question. Finally, since the pricing model was based on the number of users adding additional users made the cost unreasonable as the firm grew.

Jones Swanson realized they needed to re-evaluate and find a solution that was more efficient, easier to use, allowed them to have more control over the entire eDiscovery process, yet maintain affordability as they grew.

**Contact us at 800.401.7809 x22, or [sales@Lexbe.com](mailto:sales@Lexbe.com) to get a free consultation or demonstration. Let us help you manager large document-intensive cases and your eDiscovery needs.**



### Result:

By replacing their existing eDiscovery vendor with Lexbe, Jones Swanson significantly increased document processing performance, accelerated training, reduced costs, and expanded use across all attorneys in the firm.

“One of the big draws of Lexbe was that they don’t charge for additional users. Now we can add additional users including co-counsel and not worry about it. The decision to switch on that alone was a no brainer.”

Bryan Doyle  
Paralegal

Jones Swanson Huddell and  
Garrison

### Solution

Jones Swanson selected Lexbe to address all of their concerns. First, because Lexbe allows an unlimited number of users the pricing model makes more sense and allows them to expand and be more collaborative without worrying about the costs of additional users.

Second, the firm has also found Lexbe’s responsive service to be a big improvement over their previous provider. “With Lexbe we get an immediate response to our questions and usually have an answer the same day” said Bryan Doyle. “Previously I would have to send my request to our reseller for help, who in turn might have to contact the application software vendor to get a response to a question, which might take days. Moreover, when we wanted to make any changes to the software we were being billed additional hours making it difficult to control and manage costs.”

One thing the paralegals find particularly useful is that the system help is very direct, simple, and easy to follow. In addition, the help system points to frequently related questions that users may not have thought about while researching a particular help topic. “The interface is straightforward and intuitive for the discovery process and is very user friendly,” said Bryan Doyle. “That was just not the case with our previous vendor. You could easily spend hours trying to figure things out. I’m a person that wants to understand it first so I can address questions raised by our attorneys since they will come to me first, and Lexbe makes it easy to learn and get up to speed on the system.”

The firm also experienced an exponential increase in speed of document processing with Lexbe. “With our previous vendor a document would take a long time to load, whereas with Lexbe documents load instantaneously.” said Bryan Doyle, “There is just no comparison speed wise.”

Find out more at: [Lexbe.com](http://Lexbe.com)

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