

Lexbe Provides Discovery and Electronic Document Management Solution in Software Contract Dispute Matter

CASE SITUATION

Verance, a leader in AI, interactivity, and watermarking technology, needed a secure data repository and document management solution they could use to analyze a large volume of electronic documents relevant to an impending contract dispute.

Contract dispute litigation is inherently complex for a number of reasons. Software contracts are highly technical documents and disputes can arise over the interpretation of terms and specifications, data security and privacy considerations, intellectual property rights issues, ownership, licensing terms, infringement claims, and the use of proprietary technology. Cases may involve cross-border transactions with complex jurisdictional and international legal issues, and many require expert technical analysis and testimony.

Even when a contract dispute case is not tried in court, being able to cost-effectively cull your ESI, develop an understanding of the facts of the case, and



We were looking for a document repository to use for discovery, and Lexbe was a perfect fit. It's a great document analysis tool. Between training and the resources provided by Lexbe's professional services team, we were able to run search terms and create a discovery package for outside counsel on our own.

Mario Petrocco
Chief Financial Officer
Verance

construct a coherent case narrative as early as possible are critical for securing a favorable outcome in settlement negotiations, mediation, or other methods of alternative dispute resolution (ADR).

To become litigation ready, Verance needed to collect and process a large corpus of emails related to the



contract dispute. It was essential that email families be preserved and all metadata remain intact. The company needed a platform that would facilitate robust document search, filtering, and analysis by internal stakeholders, and it needed to be cloud-based and outfitted with built-in collaboration features and secure file sharing that would enable the Verance team to work asynchronously with outside counsel.

SOLUTION

After seeing the Lexbe's advanced search, filtering, custom tagging, email threading, and auto redaction capabilities on a live software demo, the Verance team was eager to schedule platform training with Lexbe's professional services team and begin the work.

Adding documents and getting started in the Lexbe eDiscovery Platform (LEP) was simple, and the Verance team had same-day access to a large volume of emails in a reviewable and taggable format with email attachments and metadata preserved. Using Lexbe's advanced search tools, the Verance team quickly identified their relevant documents, created a review set, and conducted side-by-side document comparisons in the Doc Viewer. Verance created custom coding sections and fields to categorize documents, and ultimately prepared a review-ready discovery package for outside counsel.

The Verance team was impressed by the platform's architecture, usability, and feature set, and noted that they would not hesitate to use LEP for similar matters in the future, as well as for other document management-related initiatives beyond eDiscovery.

RESULTS

Having used LEP to efficiently and effectively cull a large volume of ESI down to a subset of highly relevant emails, the Verance team saved its outside counsel a significant amount of time. Since Verance had managed eDiscovery in-house, stakeholders had familiarized themselves with the data that would be used to inform fact investigation, including discovery responses and depositions. Outside counsel was then able to login, navigate directly to the relevant documents, and build a compelling case.



The more I used the platform, the more I appreciated how thoughtfully it had been engineered. Every need was anticipated. All the features you needed were right there in front of you. Where other platforms meet minimum requirements, Lexbe gives you what you need to really put forth the best effort.

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Visit www.lexbe.com to schedule online or call us at **1-800-401-7809**, extension 22.